

Room Category	No. Of Rooms in the Category	Meal Plan	Taxes	Tariff (Room + Extra Bed)
Standard	10	Breakfast Included	18%	3750 (Single) 4750 (Double) 950 (Extra Bed)
Executive (With Balcony)	18	Breakfast Included	18%	4850 (Single) 5850 (Double) 1050 (Extra Bed)
Super Executive (With Splash Pool)	6	Breakfast Included	18%	5950 (Single) 6950 (Double) 1250 (Extra Bed)
Suite Room (With Splash Pool & Balcony)	2	Breakfast Included	28%	9050 (Single) 10050 (Double) 2550 (Extra Bed)

Other Facilities:

1. Free WIFI for Room Guests.
2. 10% Discount on Food Items for Room Guests.
3. Party Plot With Swimming Pool
4. Infinity Swimming Pool on Terrace With Sunrise, Sunset & Sea View.
5. Gymnasium.
6. Spa with Massage & Steam.
7. Doctor On Call
8. 24 Hour Hot & Cold Water
9. Free Airport Pickup and Drop.
10. Chulawala Coffee Shop
11. We have two types of Restaurants
 - a. Terrace Restaurant
 - b. Chulawala Bar & Restaurant

TERMS & CONDITIONS

Refund Policy

Hotel reserves the right to determine the amount of refund value in-case of cancellation and amendments. The decision on the quantum of refund will be final as that made by Hotel. The refund will be made to the credit or debit card or account used by the user for making payment. It will take at most 15 days to process refunds for all services. There will be no refund for un-utilised services unless specified. All cancellation and amendment charges will be applicable as per policies of the Hotel.

No refund will be eligible in case of no show where the customer arrives late at booking time.

Cancellation Policy

In case of a cancellation 60 days prior to commencement of the Booking, the Resort reserves the right to charges 10% of the total estimated billing as retention.

In case of a cancellation 30 days prior to commencement of the Booking, the Resort reserves the right to charge 20% of the total estimated billing as retention.

In case of a cancellation 15 day prior to commencement of the Booking, the Resort reserves the right to charge 30% of the total estimated billing as retention.

In case of a cancellation 07 day prior to commencement of the Booking, the Resort reserves the right to charge 40% of the total estimated billing as retention.

In case of a cancellation 3 day prior to commencement of the Booking, the Resort reserves the right to charge 50% of the total estimated billing as retention.

In case of a cancellation 2 day prior to commencement of the Booking, the Resort reserves the right to charge 75% of the total estimated billing as retention.

In case of a cancellation 24 prior to commencement of the Booking, the Resort reserves the right to charge 100% of the total estimated billing as retention.

General Policy

Check-in time is 12:00 p.m. and Check-out time is 11:00 a.m.

As per the Government of India's security regulations, it is mandatory for all guests to show an identity proof (passport for foreigners) at the time of check-in. Please do ensure that you carry this with you.

Childrens upto 5 years can share the same bed with parents at no cost.

Child above 5 years will be counted as an extra person in any condition.

The actual tariff will differ on festive season like Diwali, Christmas, New Year etc.

Pets are not allowed.

An extra bed can be provided if space permits, extra charges payable at hotel.

All prices mentioned in the tariff are exclusive of taxes. Service Tax on Room tariff, VAT on Food & Beverages, and corresponding Service Tax applicable as per State Government Regulations.

Getting Food and / or Drinks from outside and Consumption in the Hotel Premises is prohibited.

Please keep your Valuables under your custody and Management is not responsible for the same.

Other Provisions

You may travel to certain destinations which involve greater risks than others, entirely at your risk as to cost and consequences.

Hotel requests you to consult your local authorities and evaluate travel prohibitions, warning, announcements, and advisories issued by them before booking travel to certain international destinations.

Hotel is not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of hotels or for any personal injuries, death, property damage, or other damages or expenses resulting there from. Hotel have no liability and will make no refund in the event of any delay, cancellation, overbooking, strike, force majeure or other causes beyond their direct control, and they have no responsibility for any additional expense, omissions, delays, re-routing or acts of any government or authority.